



May 23, 2023

Dear Valued Customer,

We are delighted to announce that Parrot Head Pool Service has joined forces with Pool Tec, The Woodlands area's leading specialists in pool maintenance and repair. Our combination with Pool Tec enables an expanded service portfolio and a variety of service improvements. This means an even better experience for you, our customer.

What does this mean for you?

On a day-to-day basis, you can expect an uninterrupted, effective and customized experience. As a customer you can expect improved customer service, improved response times, and expanded service offerings.

Over time as we fully integrate and transition to the Pool Tec brand, you may see our representatives and communications displaying both the Parrot Head Pool Service and Pool Tec brands. We ask for your patience, honoring both company uniforms and logos, knowing we are now all on the same team, striving to exceed your service expectations while providing best-in-class pool service.

Effective June 1, please reach out directly to Pool Tec at (936) 321-3252 for any service or repair issues.

Thank you for allowing us to serve you! We truly appreciate your business.

Sincerely,

Mario Esparza

Mario Esparza
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